

# Booking / Reservation Form for Cairn Motorhomes Limited

Please print this form, fill in all the details, sign and return by post to us with the deposit cheque within 2 days of making the initial reservation. Thank you.

## Please Print Clearly

Hirers Full Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Hire Period From: \_\_\_\_\_ To: \_\_\_\_\_

Post Code: \_\_\_\_\_

Tel Number: \_\_\_\_\_

Tel No. Business: \_\_\_\_\_

DOB: \_\_\_\_\_

Mobile No: \_\_\_\_\_

Occupation: \_\_\_\_\_

Nationality: \_\_\_\_\_

Driving Licence Number: \_\_\_\_\_

Driving Licence Categories: \_\_\_\_\_ Date Issued: \_\_\_\_\_

Any Licence Endorsements: \_\_\_\_\_ If So, What: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Additional Drivers (Please note, all drivers must produce their driving licence upon collection of the Motorhome & one other form of id including address)

Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Licence No: \_\_\_\_\_

Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Licence No: \_\_\_\_\_

Will you leave mainland Britain? \_\_\_\_\_

If so, where to: \_\_\_\_\_

Dates from: \_\_\_\_\_ to: \_\_\_\_\_

Dates from: \_\_\_\_\_ to: \_\_\_\_\_

Total number in party: \_\_\_\_\_ of which adults: \_\_\_\_\_ children: \_\_\_\_\_

Any further information: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*\*This service is only free from Aberdeen airport, please contact us for further options.*

Airport Pick-up?\* \_\_\_\_\_ If so which: \_\_\_\_\_ Arrival time: \_\_\_\_\_

*To hold the booking we require a £200 deposit per week of hire, which will be deducted from your rental charge, if booking more than one month in advance. If you are booking within one month of your holiday hire start date then please send a cheque for the total sum due.*

I enclose a cheque for the sum of £ \_\_\_\_\_

*I declare that the above information is correct, I have read and accept the terms and conditions of hire, a copy of which are attached hereto. I am aware and accept that the deposit is non-refundable.*

Hirers Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Terms and Conditions of Hire Cairn Motorhomes**

### **Bookings**

Initial bookings can be made by email or telephone or the on-line booking notification system. Bookings will be held for 5 days, pending the receipt of a holding deposit of £200 per week of hire along with the signed booking form stating the hire period and all passengers travelling. The booking form can be printed from the website, sent by post or faxed to you. You must then print and sign by hand the form and return by post. We will accept cheques, or credit cards for the booking deposits. Please allow 3 working days for cheques to clear. Please note that any booking incorporates and is subject to these terms and conditions.

### **Rental Costs**

Rental costs for the agreed period must be paid in full one month prior to collection of the motorhome. In instances where the booking form is returned within one month of collection then full payment must be made at the time of booking.

No refund shall be given for the early return of the motorhome, except in exceptional circumstances at Cairn Motorhomes discretion.

### **Cancellation of Booking**

Any cancellations must be made to Cairn Motorhomes in writing. Cancellations will be charged as follows:

1. Cancellation of the booking more than 4 weeks prior to the hire period; the hirer shall forfeit the booking deposit.
2. Cancellation of the booking less than 4 weeks prior to the hire period or failure by the hirer to turn up for commencement of the hire period; the hirer shall forfeit the booking deposit and hire charge already paid to Cairn Motorhomes.

Should written notification be received by Cairn Motorhomes of cancellation less than 4 weeks prior to the hire period, Cairn Motorhomes will endeavor to re-hire the motorhome. If successful the hire charge paid by the hirer will be refunded less an administration fee of £30.

Cairn Motorhomes reserve the right to cancel the booking prior to commencement of the hire period if the named driver(s) licences are invalid or do not comply with the information stated on the booking form. In this case the hirer will forfeit the booking deposit and hire charges already paid to Cairn Motorhomes.

### **Insurance and Excess**

You require to place with us a deposit for £1000 (which will be held on your credit card) to cover the insurance excess, this deposit will be cancelled when the motorhome is returned in the condition it was received by you. We reserve the right to a 48 hour period of evaluation to confirm the condition of the motorhome. The excess payment is due on the collection date. In the event of damage to the motorhome by yourself or any third party during the rental term agreement you agree to allow Cairn Motorhomes to deduct the cost of the repairs from the deposit paid

Insurance cover is only valid during the agreed hire period and covers the motorhome, named drivers and passengers only.

The hirer should note that if the insurance is invalidated by the hirer for any reason then the hirer is liable for all damage to the motorhome or third party.

## Driving Licences.

Drivers must be over 25 and under 70 years of age and have held a full driving licence for at least 5 years. The hirer must ensure that their driving licence adheres to DVLA regulations stated below. The licence must be unendorsed (except for speeding and parking offences) and must be produced at the time of collecting the vehicle. 2 Forms of proof of identity (including photo & address, such as a passport) must be produced by all hirers at the start of the hire ie. utility bills, Bank statements or credit card statements.

**The hirer must ensure that their driving licence adheres to DVLA regulations stated below.**

### From the DVLA website;

*'You will need to check that your driving licence gives you entitlement to drive a motorhome. The categories shown on your licence allow you to drive vehicles up to certain weights, known as the maximum authorised mass (MAM).*

#### **Category B (car) entitlement**

*You can drive vehicles up to 3.5 tonnes MAM, together with a trailer not exceeding 750 kilograms. To tow a heavier trailer you will need category B+E entitlement.*

#### **Category C1 entitlement**

*You can drive vehicles over 3.5 tonnes MAM but less than 7.5 tonnes (with or without a trailer up to 750 kilograms). To tow a heavier trailer you will need category C1+E entitlement.*

*If you passed the category C1+E test:*

- before 1 January 1997 (shown as C1+E (107) on the licence) you are limited to driving such combinations up to a combined weight of 8.25 tonnes eg motorhome 6 tonnes, trailer 2.25 tonnes*
- after 1 January 1997 you are entitled to drive combinations up to 12 tonnes in weight where the MAM of the trailer exceeds 750 kilograms but does not exceed the unladen weight of the towing vehicle*

#### **Category C entitlement**

*You can drive vehicles over 7.5 tonnes MAM. To draw a trailer over 750 kilograms you will need category C+E entitlement. Motorhomes of this weight cannot be driven on a standard category B (car) licence, irrespective of when that category B entitlement was obtained.'*

## Vehicle Details

<b>DIMENSIONS (M)</b>	<b>Auto Roller 700</b>
Overall length	<b>7.31m</b>
Overall height	<b>2.95m</b>
Overall width	<b>2.30m</b>
<b>WEIGHTS (kgs)</b>	
Max. gross vehicle	<b>3850kgs</b>
Ex-works weight *	<b>2975kgs</b>
Authorised towing weight	<b>1200kgs</b>
Designated seats (inc. driver)	<b>6</b>

## Collision Damage Waiver

For £29 per day of hire, the insurance excess deposit can be reduced to £200 for the duration of the hire period.

## Cleanliness Deposit

There is an additional deposit of £50 to cover any extra cleaning that may be required upon return of the motorhome should it not be in the condition as hired. Additionally there is a £50 deposit to be paid in the event that the cassette toilet has not been emptied and cleaned, and or the wastewater tank emptied.

These deposits will be returned after inspection by Cairn Motorhomes.

### **Collection and Return**

Collection is between the hours of 3–7 pm on Friday  
Returns are between the hours of 8–10 am on Friday

It is essential that the rented motorhome is returned on time as there is a short window for preparing it for the next customer.

The hirer will agree the collection and return times prior to the start of the hire. These times may be changed but only after prior agreement with Cairn Motorhomes. For late returns there will be a charge of £50 for every hour beyond the agreed time. As a result, if the motorhome is not ready for subsequent hire at the pre-agreed time, then this same rate will be refunded to the new hirer by way of compensation.

Upon return a 15 minute inspection of the motorhome with the customer should be factored into ongoing travel arrangements. Some time should also be allocated for return of deposits and any other communication. It is suggested that you leave 1 hour between return and your ongoing journey.

The hirer may park one car free of charge at his/her own risk at Cairn Motorhomes business premises for the period of the hire.

### **Mileage**

The first 800 miles for each week is included in the rental charge, all extra mileage will be charged at 30p per mile. Mileage will be noted at the start and finish of the hire period.

### **Travel Outwith the UK**

The hirer should state clearly on the booking form if the vehicle is to be taken outwith mainland Britain, as an extra insurance premium must be paid at the time of booking.

### **Accident / Incidents**

Accidents involving the motorhome, any of your party or any third party, regardless of severity, should be reported to the local police and Cairn Motorhomes within 5 hours of the event. The hirer must not admit liability or make any settlement offer as this may invalidate insurance cover. Do obtain the names, addresses and telephone numbers of third parties and any witnesses. The hirer must complete an accident declaration form at the end of the hire period.

Should a vehicle be damaged by the hirer, the hirer shall pay the daily rental charge for the period the vehicle is being repaired and not available for further hire.

All parking, speeding, congestion charges or other penalties and associated costs shall be paid in full by the hirer whenever they may be presented to Cairn Motorhomes.

### **Breakdown Cover**

Breakdown cover is included in the hire agreement, all recovery and repairs not covered by this policy or the rental insurance policy shall be paid for in full by the hirer without question. All breakdowns should be reported to Cairn Motorhomes within 3 hours of the event.

All damage to tyres, windscreens and other windows shall be repaired at the hirers cost, unless the tyre can be proven to be defective and returned to Cairn Motorhomes for inspection.

The hirer shall be reimbursed for any repairs conducted during the hire period if they have first contacted Cairn Motorhomes to agree the work, and a valid receipt can be produced for parts and labour. Repair invoices will only be accepted for settlement: if the hirer is not responsible for the damage caused or in breach of any other term or condition.

The hirer is responsible for all costs associated with the handover of a replacement vehicle, if one can be made available.

### **Operational Conditions of Hire**

The vehicle must only be driven on bitumen sealed roads except for unmade entrances to official campsites.

The vehicle shall be driven in a safe and law abiding manner at all times and shall only be driven by the insured party.

The vehicle must not be left unattended in an unsecured, badly lit, or unsafe location.

When left unattended the vehicle must always be locked with the stereo facade removed and all windows closed and locked if possible.

The vehicle should never be driven into an area where it is likely to become grounded or bogged down, and the hirer shall be liable for all incurred costs for the recovery or repair to the vehicle in this instance.

The vehicle must be returned on time with a full fuel tank and 2 gas bottles of the same type, at least 1 of which must be full. Failure to comply will result in costs being deducted from the deposit including our time at a rate of £50 per hour.

The hirer shall be liable for any costs associated with the incorrect use of fuel. All vehicles run on diesel fuel.

The hirer shall be responsible for all costs associated with running out of fuel, locking the keys inside the motorhome or losing the motorhome keys.

The vehicle shall be checked by the hirer on a regular basis to include oil and coolant levels and battery charge. Should the battery be run flat or fail the hirer shall be responsible for all associated costs.

Pets or any other animals, insects, reptiles or birds are not permitted inside the motorhome unless by prior arrangement with Cairn Motorhomes and an additional deposit paid. Owners of registered guide dogs should notify Cairn Motorhomes at the time of booking to make arrangements.

Seat belts must worn at all times whenever the vehicle is in motion or on the public highway.

The hirer is not allowed to tow any other vehicle or trailer.

The hirer shall never drive, sit in the drivers seat, leave the vehicle running or keys in the ignition whilst under the influence of alcohol or other intoxicating substance.

The hirer is not allowed to operate the motorhome as a Taxi, or lend the vehicle to a third party.

The hirer shall not use the motorhome to attend, or pitch it at any music festival, without prior discussion with Cairn Motorhomes pre-collection.

The hirer shall treat the motorhome with due care and ensure any aspect of it does not become soiled, tarnished, stained, broken, torn or burnt,: all costs associated with the repair, cleaning or disinfecting of the motorhome as a result shall be at the hirers cost.

The hirer will not smoke nor allow any third party to smoke inside or within 3 metres of the rented motorhome. On inspection by Cairn Motorhomes if evidence of smoking is detected then a £1000 fine will be charged.

The hirer shall not take the vehicle overseas without first notifying Cairn Motorhomes, in order to ensure that the hirers insurance is not invalidated.

The hirer shall not drive the vehicle through standing water deeper than 300mm at it's deepest point.

The hirer shall not drive the vehicle on a beach or in sea water or in or on any other substance likely to cause damage in any way.

Cairn Motorhomes reserves the right to terminate the rental agreement and repossess the vehicle at any time.

All associated costs will be charged to the hirer if Cairn Motorhomes reasonably believes that the hirer is in breach of these terms and conditions for any reason.

The hirer only has certain limited rights to use the vehicle within the agreed hire period.

The hirer shall drive in a safe and courteous manner and obey all highway code regulations for that particular country. The motorhome shall not be driven in a manner which is likely to cause damage to the motorhome or a third party.

The hirer shall be liable for all damage incurred from overhead obstructions, falling or static, man made or naturally occurring.

The hirer shall not load the vehicle in a manner to take over its maximum gross vehicle weight of 3850kg or to make it unstable.

The hirer shall ensure all doors are securely closed and locked during transit.

The hirer shall not use the motorhome for, or in conjunction with any race, competition or trial.

The hirer should note that the supplied insurance does not cover personal possessions.

The hirer must check that the motorhome and contents are free from damage, any damage should be agreed with Cairn Motorhomes prior to departure.

If due to circumstance beyond Cairn Motorhomes control the motorhome is not available, Cairn Motorhomes reserves the right to offer a suitable alternative motorhome. If this is not acceptable or an alternative suitable motorhome is not available the liability of Cairn Motorhomes will be limited to a refund of the hire charges and the insurance excess. The hirer shall have no further claims against the company.

The hirer shall be responsible for any and all liability for failure to comply with these terms and conditions or the hire agreement. If any part of the agreement is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability shall not affect the other provisions of the hire agreement.

**Force Majeure**, for which Cairn Motorhomes shall not be liable, includes any cause preventing Cairn Motorhomes from performing any of its obligations under the hire contract which arises from or is attributable to acts, events, omissions or accidents beyond Cairn Motorhomes reasonable control including and without limitation act of God, war, riot, civil commotion, malicious damage, compliance with law or governmental order, rule, regulation or direction, accident, breakdown of Motorhome, fire, flood or storm.